

# **End of Tenancy Cleaning** Services Brochure



**@BUFFERS\_CLEANING** 

# **Set Price Plan**

END OF	TENANCY CLEAN	
Туре	Standard Clean	Deep Clean
1 Bedroom House Apartment / Flat / Maisonette	£190 (No VAT)	£210 (No VAT)
2 Bedroom House Apartment / Flat / Maisonette	£205 (No VAT)	£235 (No VAT)
3 Bedroom House Apartment / Flat / Maisonette	£225 (No VAT)	£255 (No VAT)
4 Bedroom House Apartment / Flat / Maisonette	£275 (No VAT)	£325 (No VAT)
5 Bedroom House Apartment / Flat / Maisonette	£290(No VAT)	£340(No VAT)
6 Bedroom House Apartment / Flat / Maisonette	£305(No VAT)	£355(No VAT)
Additional Bathroom/en-suite are at an extra £65.		
Builders Clean are charged e	extra £110 based on EO	Г Deep Clean.
Carpets £65 Per Room. (S	tairs and landing count	as 1 room)
	NOTE	
Properties must be empty of perso order for this service to take pla completed the cleaning service to the <b>This Price does not include</b> to Above prices are based on the En includes x1 Hallway/Stairs/Landin room, x1 Bathroom/Show	ace. This enables us to g ne required standards of agencies. <b>the Estate Agent Con</b> nd of Tenancy Checklist ng, x1 Cloak Room, Kitch	uarantee we have landlords and letting <b>mission</b> or VAT. (Annex B). Which hen/ Utility, x1 living
All additional Bathroom/ en-suite will be at an additional cost.		
All prices are subject to change, and subject to formal quotation.		
**FREE SINGLE DOME	STIC OVEN CLEAN - (V TH DEEP CLEAN ONLY	

INCLUDED WITH DEEP CLEAN ONLY\*\*

## **Become a Shipmate!**

### We invite you to become a Shipmate on our mission!

Experience the difference when cleanliness meets Navy precision. Let us transform your spaces into spotless sanctuaries, where order, cleanliness, and dedication reign supreme

### **About Us**

### https://youtu.be/wjXU798W4ao

At Buffers Cleaning, our journey began with a simple idea - to make people's lives better by providing exceptional cleaning services. Our story is one of passion, dedication, and a commitment to excellence in every sweep, scrub, and shine.

# We offer a fantastic service and clean for some big names in such as:



### **Benefits of our End of Tenancy Deep Clean Service.**

- Set Price Plan and free of obligation quotation for additional services.
- Deep clean report for estate agents & multiple properties discount.
- 72 hour re-clean guarantee in case of an accident.
- Antiviral sanitisation disinfection service.

### **Contact Us**

#### Head Office: 02392 120 010

### Plymouth Office: 01752 921 010

www.buffers-cleaning.co.uk

info@buffers-cleaning.co.uk

## **Our Story**

### **The Humble Beginnings:**

Max Grosse Director and Founder of Buffers Cleaning started the cleaning business in 2018, as his retirement plan. He's been proudly serving as a Buffer in the Royal Navy for many years. Where the Company name comes from.

A Buffer is the nickname for a Chief Bosun Mate, who reports to the First Lieutenant and supervises Health and Safety and major Ship activities, such as; Berthing alongside, Anchoring, refuelling or stores transfers at sea, sea boat operations. Also, The Commanding Officer may occasionally call for advice.

Max started the cleaning company with help from friends and a small team of three. Having tackled challenges such as covid and with the determination to succeed. The company has now grown into a successful company.

### **Our Vision:**

At Buffers Cleaning we envision a future where the cleanliness and orderliness of every space are as meticulously executed as a well-run naval vessel. Our commitment to excellence, precision, and unwavering teamwork propels us towards this vision.

#### **Our Mission:**

We are dedicated to providing cleaning services that mirror the discipline, attention to detail, and relentless dedication seen in the navy. Our mission is to leave no corner untouched, no surface uncleaned, and no client unsatisfied.

#### **Guided by Navy Values:**

Just as the navy values honour, courage, and commitment, we embody these principles in our work. We honour our clients' trust with impeccable service, have the courage to tackle even the toughest cleaning challenges, and remain committed to surpassing expectations with every sweep and scrub.

### The 'Clean' Fleet:

Much like a fleet of naval vessels working in unison, our cleaning teams are a wellcoordinated force. We march forward with pride, bringing the same level of unity, precision, and effectiveness to every cleaning task we undertake.

### **Anchored in Integrity:**

In the spirit of naval tradition, we hold ourselves to the highest standards of integrity. Our clients can trust us not only to clean their spaces but also to do so with honesty, transparency, and a steadfast commitment to quality.

### **Sailing Toward Perfection:**

As we sail toward our vision, we continuously raise the bar, striving for the flawless execution of our cleaning services. Just as a navy ship sails toward the horizon, we are on a never-ending journey toward perfection in cleanliness and customer satisfaction.

### **End of Tenancy Cleaning**

A comprehensive end of tenancy clean you can rely on.

Working to an agency-approved checklist, with experienced, fully-equipped specialist cleaners - and a 72 hours re-clean guarantee in case of an accident. Our service takes care of everything and deals with all your concerns. The end of tenancy team will work until the property is perfectly clean and ready for the next tenants. They have cleaned hundreds of rental properties, so you can be assured that they will do an amazing job.

Our tenancy cleaning comes with the added value of:

- Short notice and same day booking options.
- Set price plans and no-obligation quoting for additional services.
- 72-hour re-clean guarantee in case of an accident.
- Extend the re-clean guarantee period for up to a week for just £50.
- Accommodating any specific requirements that you might have.
- Deep clean report provided for estate agents.
- Discounts to landlords and property agents for multiple properties.

# Set Pri

END OF	TENANCY CLEAN	
Туре	Standard Clean	Deep Clean
1 Bedroom House Apartment / Flat / Maisonette	£190 (No VAT)	£210 (No VAT)
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Carpets £65 Per Room. (S	Stairs and landing count	as 1 room)
	NOTE	
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includes x1 Hallway/Stairs/Landing, x1 Cloak Room, Kitchen/ Utility, x1 living room, x1 Bathroom/Shower Room, Bed- room(s) as priced.		
All additional Bathroom/ en-suite will be at an additional cost.		
All prices are subject to change, and subject to formal quotation.		
**FREE SINGLE DOMESTIC OVEN CLEAN - (Worth £75)		

INCLUDED WITH DEEP CLEAN ONLY\*\*

# **Cleaning Check Off List**

ANNEX B		
HALLWAY/STAIRS/ LANDING	STANDARD CLEAN	DEEP CLEAN
Air Freshener		$\checkmark$
Carpets - Spot Stain Cleaning		$\checkmark$
Door Cleaning	$\checkmark$	$\checkmark$
Door Furniture Polish		$\checkmark$
Dusting - Lower Level	$\checkmark$	$\checkmark$
Dusting - Upper Level	$\checkmark$	$\checkmark$
Electric Sockets	$\checkmark$	$\checkmark$
Flooring - Mopped	$\checkmark$	$\checkmark$
Flooring - Steam Cleaned		$\checkmark$
Furniture Clean - Inside		$\checkmark$
Furniture Clean - Outside	$\checkmark$	$\checkmark$
Hoovering Floors/Carpet	$\checkmark$	$\checkmark$
Light Switches	$\checkmark$	$\checkmark$
Skirting Boards	$\checkmark$	$\checkmark$
Stairwell Bannister	$\checkmark$	$\checkmark$
Wall Light Cleaning		$\checkmark$
Wall Marks - Spot Cleaning		$\checkmark$
Window Frames - Inside		$\checkmark$

Window Frames - Outside		
Windows - Inside		$\checkmark$
Windows - Outside		
Window Ledge	$\checkmark$	$\checkmark$

DOWNSTAIRS CLOAK ROOM	STANDARD CLEAN	DEEP CLEAN
Accessories Limescale Removal (Towel Rail etc.)		$\checkmark$
Air Freshener		$\checkmark$
Carpets - Spot Stain Cleaning		$\checkmark$
Door Cleaning	$\checkmark$	$\checkmark$
Door Furniture Polish		$\checkmark$
Dusting - Lower Level	$\checkmark$	$\checkmark$
Dusting - Upper Level	$\checkmark$	$\checkmark$
Electric Sockets	$\checkmark$	$\checkmark$
Flooring - Mopped	$\checkmark$	$\checkmark$
Flooring - Steam Cleaned		$\checkmark$
Furniture Clean - Inside		$\checkmark$
Furniture Clean - Outside	$\checkmark$	$\checkmark$
Hoovering Floors/Carpet	$\checkmark$	$\checkmark$
Light Switches	$\checkmark$	$\checkmark$
Sink Basin	$\checkmark$	$\checkmark$
Soap Dish	$\checkmark$	$\checkmark$
Skirting Boards	$\checkmark$	$\checkmark$

Taps	$\checkmark$	$\checkmark$
Taps - Limescale Removal		$\checkmark$
Toilet	$\checkmark$	$\checkmark$
Wall Light Cleaning		$\checkmark$
Wall Marks - Spot Cleaning		$\checkmark$
Window Frames - Inside		$\checkmark$
Window Frames - Outside		
Windows - Inside		$\checkmark$
Windows - Outside		
Window Ledge	$\checkmark$	$\checkmark$

KITCHEN/UTILITY ROOMS	STANDARD CLEAN	DEEP CLEAN
Air Freshener		$\checkmark$
Carpets - Spot Stain Cleaning		$\checkmark$
De-grease Upper and Lower Level Cupboards - Inside		$\checkmark$
De-grease Upper and Lower Level Cupboards - Outside		$\checkmark$
Dishwasher - Inside		$\checkmark$
Dishwasher - Outside	$\checkmark$	$\checkmark$
Door Cleaning	$\checkmark$	$\checkmark$
Door Furniture Polish		$\checkmark$
Dusting - Lower Level	$\checkmark$	$\checkmark$
Dusting - Upper Level	$\checkmark$	$\checkmark$

Electric Sockets	$\checkmark$	$\checkmark$
Floor - Steam Cleaning		$\checkmark$
Distanting Manual		
Flooring - Mopped	$\checkmark$	√
Freezer - Inside		$\checkmark$
Freezer - Outside	$\checkmark$	$\checkmark$
Fridge - Inside		$\checkmark$
Fridge - Outside	$\checkmark$	$\checkmark$
Furniture Clean - Inside		$\checkmark$
Furniture Clean - Outside	$\checkmark$	$\checkmark$
Hoovering Floors/Carpet	$\checkmark$	$\checkmark$
Light Switches	$\checkmark$	$\checkmark$
Microwave - Inside		$\checkmark$
Microwave - Outside	$\checkmark$	$\checkmark$
Oven Clean - Inside		$\checkmark$
Oven Clean - Outside	$\checkmark$	$\checkmark$
Oven Hob & Extractor		$\checkmark$
Sink Basin	$\checkmark$	$\checkmark$
Skirting Boards	$\checkmark$	$\checkmark$
Taps	$\checkmark$	$\checkmark$
Taps - Limescale Removal		$\checkmark$
Tiles Cleaned		$\checkmark$
Tiles De-Greased		$\checkmark$
Wall Light Cleaning		$\checkmark$
Wall Marks - Spot Cleaning		√
Walls De-greased		$\checkmark$

Washing Machine - Inside		$\checkmark$
Washing Machine - Outside	$\checkmark$	$\checkmark$
Window Frames - Inside		$\checkmark$
Window Frames - Outside		
Windows - Inside		$\checkmark$
Windows - Outside		
Window Ledge	V	$\checkmark$

LIVING ROOM	STANDARD CLEAN	DEEP CLEAN
Air Freshener		$\checkmark$
Carpets - Spot Cleaning		$\checkmark$
Door Cleaning	$\checkmark$	$\checkmark$
Door Furniture Polish		$\checkmark$
Dusting - Lower Level	$\checkmark$	$\checkmark$
Dusting - Upper Level	$\checkmark$	$\checkmark$
Electric Sockets	$\checkmark$	$\checkmark$
Floor - Steam Cleaning		$\checkmark$
Flooring - Mopped	$\checkmark$	$\checkmark$
Furniture Clean - Inside		$\checkmark$
Furniture Clean - Outside	$\checkmark$	$\checkmark$
Hoovering Floors/Carpet	$\checkmark$	$\checkmark$
Light Switches	$\checkmark$	$\checkmark$
Skirting Boards	$\checkmark$	$\checkmark$
Wall Light Cleaning		$\checkmark$

Wall Marks - Spot Cleaning		$\checkmark$
Window Frames - Inside		$\checkmark$
Window Frames - Outside		
Windows - Inside		$\checkmark$
Windows - Outside		
Window Ledge	$\checkmark$	$\checkmark$

BATHROOM/SHOWER ROOM	STANDARD CLEAN	DEEP CLEAN
Accessories Limescale Removal (Towel Rail etc.)		$\checkmark$
Air Freshener		$\checkmark$
Bath	$\checkmark$	$\checkmark$
Bath Panel Cleaning	$\checkmark$	$\checkmark$
Bathroom Furniture - Inside		$\checkmark$
Bathroom Furniture - Outside	$\checkmark$	$\checkmark$
Door Cleaning	$\checkmark$	$\checkmark$
Door Furniture Polish		$\checkmark$
Dusting - Lower Level	$\checkmark$	$\checkmark$
Dusting - Upper Level	$\checkmark$	$\checkmark$
Electric Sockets	$\checkmark$	$\checkmark$
Floor - Steam Cleaning		$\checkmark$
Flooring - Mopped	$\checkmark$	$\checkmark$
Grout Cleaning		$\checkmark$
Hoovering Floors/Carpet	$\checkmark$	$\checkmark$

Light Switch	$\checkmark$	$\checkmark$
Limescale Removal - Shower Control Plate		$\checkmark$
Limescale Removal - Shower Glass		$\checkmark$
Limescale Removal - Shower Head		$\checkmark$
Limescale Removal - Shower Rail		$\checkmark$
Limescale Removal - Towel Rail		$\checkmark$
Limescale Removal - Soap Dish		$\checkmark$
Mirror Polish	$\checkmark$	$\checkmark$
Mould Protection Treatment on Tiles		$\checkmark$
Mould Protection Treatment on Grout		$\checkmark$
Mould Protection Treatment on Window Frames		$\checkmark$
Mould Removal		$\checkmark$
Shower	$\checkmark$	$\checkmark$
Shower Curtain Rail Cleaning	$\checkmark$	$\checkmark$
Shower Glass	$\checkmark$	$\checkmark$
Sink Basin	$\checkmark$	$\checkmark$
Skirting Boards	$\checkmark$	$\checkmark$
Soap Dish	$\checkmark$	$\checkmark$
Taps	$\checkmark$	$\checkmark$

Taps- Limescale Removal		$\checkmark$
Toilet	$\checkmark$	$\checkmark$
Unblock Plugs (hair etc)		$\checkmark$
Wall Light Cleaning		$\checkmark$
Wall Marks - Spot Cleaning		$\checkmark$
Window Frames - Inside		$\checkmark$
Window Frames - Outside		
Windows - Inside		$\checkmark$
Windows - Outside		
Window Ledge	$\checkmark$	$\checkmark$

BEDROOMS	STANDARD CLEAN	DEEP CLEAN
Air Freshener		$\checkmark$
Carpets - Spot Cleaning		$\checkmark$
Door Cleaning	$\checkmark$	$\checkmark$
Door Furniture Polish		$\checkmark$
Dusting - Lower Level	$\checkmark$	$\checkmark$
Dusting - Upper Level	$\checkmark$	$\checkmark$
Furniture Clean - Inside		$\checkmark$
Electric Sockets	$\checkmark$	$\checkmark$
Floor - Steam Cleaning		$\checkmark$

Flooring - Mopped	$\checkmark$	$\checkmark$
Furniture Clean - Inside		$\checkmark$
Furniture Clean - Outside	$\checkmark$	$\checkmark$
Hoovering Floors/Carpet	$\checkmark$	$\checkmark$
Light Switches	$\checkmark$	$\checkmark$
Skirting Boards	$\checkmark$	$\checkmark$
Wall Light Cleaning		$\checkmark$
Wall Marks - Spot Cleaning		$\checkmark$
Window Frames - Inside		$\checkmark$
Window Frames - Outside		
Windows - Inside		$\checkmark$
Windows - Outside		
Window - Ledge	$\checkmark$	$\checkmark$

# **Additional Services**

### Before and After Photographs and Cleaning Reports for Estate Agents

On your request, we can provide you with the before and after photos sent via WhatsApp<sup>™</sup> of the cleaned property as well as the cleaning report via email. This service is free of charge with our Deep Clean service.

	STANDARD CLEAN	DEEP CLEAN
Before andAfter Photographs		$\checkmark$
Cleaning Report		$\checkmark$

# **Regular Cleaning**

At Buffers Cleaning, we offer a range of packages to fit your requirements.



# **Only £19 Per Hour**

### (Minimum of 2 Hours)

- DBS Checked Cleaners
- Products and Equipment

### Get your quote by calling 02392 120 010

# **Window Cleaning**

Qualified and experienced window cleaners who use steam cleaning methods for best results. We guarantee satisfaction no matter if the service is booked for residential or buildings.

### Get your quote by calling 02392 120 010

# **Carpet Cleaning**

We offer a great and efficient Carpet Cleaning service. The key to its greatness is the professional steam cleaning method. Always carried out by expert operatives with many years of experience in the carpet cleaning field.

The goal of the carpet cleaning is to remove stains, dirt, grit, sand and allergens. Manufacturers recommend hot water extraction as the most effective method. Because of that we rely and specialise in the steam clean.

### Get your quote by calling 02392 120 010

# **Oven Cleaning**

We know all too well that cleaning a greasy oven is not anyone's preferred pastime, so why don't you leave all that scrubbing to our expert oven cleaners? This service is performed only by qualified and experienced oven cleaners using the latest equipment to challenge tough kitchen cleaning tasks. They will transform your greasy oven and make it spotlessly clean.

### Get your quote by calling 02392 120 010

# **Antiviral Sanitation Disinfection Service**

In light of the Covid19 emergency Buffers Cleaning has developed a specific antiviral sanitation disinfection service tailored to the needs of estate agents.

The service has been designed by ex-military personnel, experienced in cleaning chemical and biological agents, and Max Grosse, Director and Founder, who is CBRNDC (Chemical, Biological, Radiological, Nuclear and Damage Control) trained.

The service is underpinned by the use of portable fogging machines, compression sprayers and handheld steamers to deep clean all surfaces in the building and water droplets in the air. Disinfectant fogging machines create a super-fine mist or fog comprised of tiny water droplets

containing disinfecting products. The benefit of using a mist or fog to disinfect against viruses and bacteria is that it can attack them both in the air and on surfaces, as well as reaching hard-to-access areas. It is the best complete cleaning solution available. The service is carried out by cleaners who have received specific training, led by ex-militray personnel, on the tools and products, as well as the standards required to minimise risk. We have also invested in professional hooded overalls, overshoes, respirator masks and protective chemical gloves, for our cleaners to ensure their safety as well as our clients.

### Rates

We have enhanced our standard cleaning by adding compression sprayers and handheld steamers and protective clothing to all jobs, but we are keeping the price the same for customers. We are treating the 'fogging' as a bolt-on offering:

## **Approaches and Rates**

We have taken the time to research approaches being taken and would be happy to share our insights and support you to develop a solution that makes sense for you. Considerations on the timing of the fogging are important and this is something we can discuss in more detail.

### Get your quote by calling 02392 120 010

# **Terms of Use**

Check out our website for Terms and conditions, Insurance and Policies <u>https://www.buffers-cleaning.co.uk/terms-of-use-1</u>



# **CONTACT DETAILS**

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